## To Whom It May Concern

M/S Southern Cooling Towers Private Limited , 2-Chowringhee Terrace , Kolkata-700 020 has been assigned the job of revamping of 10 cells of Timber Structured Cooling Tower of capacity 3000Cum/Hr/cell at Reliance , Jamnagar.

They are executing the assigned job to our entire satisfaction.

Their performance on various parameters is as stated:

1.	Quality of product	Excellent
2.	Services	Excellent
3.	Response Time	Excellent
4.	Documentation and communication	Excellent
5.	Technical back up	Very good
6.	House-keeping	Very good
7.	Safety	Very good
8.	Frequency of visits from HO	Very good

Based on their performance order for revamping of further 10 cells is under process.

Suresh P Malik Sr General Manager

> Reliance Industries Limited Refinery Division Jamnagar

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